

22nd December 2020

To The Platinum Care Solutions Group,

Thank you for your generous donation of £500 to Carers UK. Gifts from our supporters are always greatly appreciated but are needed now more than ever during these unprecedented times.

[New research](#) released to mark Carers Rights Day this year shows unpaid carers save the UK state £530 million every day of the pandemic. The research estimates that the value of care provided by people looking after older, disabled and seriously ill loved ones stands at £135 billion, after just eight months. Quite simply, unpaid carers are unseen and undervalued, particularly during the Coronavirus pandemic.

[Previous research](#) by Carers UK found that the majority (81%) of carers have been taking on more care since the start of the pandemic and nearly two thirds (63%) are worried about how they will continue to manage over winter. Therefore, we are calling on the Government to provide immediate support for carers, including:

- An urgent review of the carers breaks services, ensuring those caring for more than 50 hours a week have access to a funded break
- Increasing Carer's Allowance, currently just £67.25 a week, by £20 a week, to match the increase made months ago to Universal Credit

You can read the full press release [here](#).

The festive period may be particularly challenging for carers this year, but we're still here to support them. Our Helpline, available on 0808 808 7777, will be open as normal from Monday to Friday, 9am-6pm, including Christmas Day, New Year's Eve and New Year's Day.

"Thank you so much. I just didn't have a clue where to start. I can't thank you enough!" - A carer supported through Carers UK's Helpline.

Once again, thank you for helping make life better for carers.

Best and safe wishes,



Laura Doughty
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